

## U.S. Window Renewal, Inc. Installation Warranty

U.S. Window Renewal, Inc warrants the workmanship of our installation labor for 10 years on all products installed by our tradesmen. We will absorb any costs to repair any workmanship defects of our installations with the following terms and conditions:

### TRANSFERRABLE

1. This guarantee is offered only to the original owners of the structure(s) of which U.S. Window Renewal, Inc. performed the installation of any manufacturer's windows or doors. This warranty may not be transferred or assigned upon the sale of the structure unless specified or agreed to by a principal of U.S. Window Renewal, Inc. at the time of sale. A fee of \$75.00 will apply to all transfer agreements. The limit of transfer of said warranty will be a maximum of 10 years from the date of the original contract.

### ADDITIONAL LABOR COVERAGE

2. U.S. Window Renewal, Inc will provide the labor to replace defective hardware for windows or doors purchased and installed by us for products that are not covered by a manufacturer's labor guarantee. The defective parts must be covered by the manufacturer and supplied by the manufacturer under a warranty settlement. U.S. Window Renewal, Inc. will not supply, purchase or requisition any replacement parts for windows or doors if the defective part is not warranted by the manufacturer whether or not they were purchased and/or installed by us. This portion of the guarantee excludes failures due to structural damage not originating from our install, misuse of the product, the use of applied tints or films, any alterations to the windows including customer-applied (paint finishes, shutters, blinds, trim on the exterior or interior in, on or around the windows or doors), acts of vandalism, acts of war or acts of God (nature) including fire, flood or earthquake.

### THIRD PARTIES

3. U.S. Window Renewal, Inc. may, at its sole discretion, use a qualified third party to perform the labor but at no time or under any circumstances will U.S. Window Renewal, Inc. pay any expenses incurred by a customer who hires a third party to perform any warranty labor. Labor and/or material costs will not be reimbursed if customer chooses to have materials replaced or labor performed, by others.

4. If U.S. Window Renewal, Inc. is unable to repair an installation defect caused by us, we will refund the purchase price of materials only (less depreciation).

5. This guarantee applies only to U.S. Window Renewal, Inc. contracts dated on or after January 1, 2005.

To obtain service under this guarantee, contact U.S. Window Renewal, Inc. by telephone, fax or certified mail.

All claims must be verified by a U.S. Window Renewal, Inc. representative.